



Warranty Information

511 Impregator, 511 Porous Plus, 511 Seal & Enhance, 511 H2O Plus

Satisfaction guaranteed up to 20 years from the date of purchase to the original purchaser. If not completely satisfied with product performance, when used as directed, contact Miracle Sealants Company for product replacement or at its option, refund of the purchase price upon return of unused portion with the original dated receipt.

Exclusions:

1. Replacement costs for labor and installation materials such as tile, natural stone, grout, setting materials, under floor heating, electrical, plumbing and any other costs associated with the installation.
2. Improper installation.
3. Improper use of maintenance and household products.
4. Ordinary wear & tear.
5. Grout related issues including but not limited to staining, color variation, discoloration, cracking, chalking, mildew or mold.
6. Any item which might be expected to damage the product including but not limited to: abuse, negligence, falling objects, fire, earthquake, tornado or other natural disaster, exposure to extreme heat or accident.
7. Commercial use which constitutes store, office or other place of business.
8. Outdoor use.
9. Variations between field and trim; tile and stone.
10. Natural variations from design and color samples or photos.
11. Any color or shade variations, different markings, holes, pits, inclusions, veining, density and any element inherent to natural stone and tile surfaces.

Procedure for Making a Claim

The original purchaser must notify Miracle Sealants Company of the defect in writing within 30 days of discovery. Original Purchaser must supply unused product and the original purchase receipt. Failure to produce documentation renders warranty null and void in its entirety. No claim will be honored unless Miracle Sealants Company is given an opportunity to inspect the allegedly defective product. Failure to produce product for inspection renders the warranty null and void in its entirety. After inspection, Miracle Sealants Company will replace product or at its option, refund of the purchase price of the product.

Some states do not allow exclusion or limitation of incidental or consequential damages .